



KO Brentwood

Job Title: Waiter/Waitress (Server)

Location: Brentwood, Essex

Salary: £22,000 - £26,000

Job Type: Full-Time

Experience Level: Individuals who are friendly, energetic, and passionate about delivering excellent customer service.

About Us:

KO Brentwood is an exciting new chapter in the KO legacy, offering a modern yet authentic dining experience that blends traditional Indian flavours with contemporary innovation. Our service team plays a crucial role in delivering exceptional hospitality, and we are seeking enthusiastic and professional Waiters/Waitresses to join our team.

Job Role & Responsibilities:

As a Waiter/Waitress, you will be responsible for providing excellent customer service, ensuring guests have an outstanding dining experience. Your responsibilities will include:

- Greeting guests warmly and ensuring they feel welcomed and comfortable.
- Taking food and drink orders accurately and efficiently, providing recommendations when required.
- Serving dishes with knowledge and confidence, explaining menu items and ingredients.
- Ensuring guests' needs are met throughout their dining experience, anticipating requests.
- Delivering food and beverages to tables promptly and professionally.
- Clearing tables and assisting in maintaining a clean and organised dining area.
- Handling guest payments and processing transactions accurately.
- Working closely with kitchen and bar staff to ensure smooth service flow.
- Assisting in setting up the restaurant before service and closing duties after shifts.
- Adhering to food hygiene, safety, and licensing regulations.

Requirements:

- Previous experience as a Waiter/Waitress, Server, or Front-of-House staff in a restaurant environment preferred but not essential.
- Strong customer service skills with a positive and professional attitude.
- Ability to multi-task and work efficiently under pressure in a fast-paced setting.
- Excellent communication skills and a team-oriented mindset.
- Confidence in explaining dishes, especially those influenced by Indian flavours and grilling techniques.
- High level of attention to detail and commitment to maintaining service excellence.
- Well-presented with a friendly, welcoming personality.
- Flexibility to work evenings, weekends, and holidays as required.

What We Offer:

- Competitive salary of £22,000 - £26,000 per year + tips.
- A vibrant and friendly work environment with career progression opportunities.
- Hands-on training to develop knowledge of our menu, flavours, and hospitality standards.
- A chance to be part of a growing and exciting restaurant brand.

How to Apply:

If you are a passionate and energetic Waiter/Waitress who thrives in a hospitality-driven environment, we'd love to hear from you! Please send your CV and a short cover letter to recruitment@kobrentwood.com.